



the Good
Care*group*

*Supported living
in your own home*



At The Good Care Group we believe that we all deserve to live the best possible life, even if age and illness reduce our ability to be completely self-sufficient. Most of us share the essential desire to remain living in the comfort of our own homes.

We know through experience that receiving quality care in the home, surrounded by all those precious memories and possessions, having the freedom to make choices and maintaining that daily routine, can significantly improve the quality of an individual's life and overall wellbeing. It is a far more appealing option than having to leave for a care home, depend on family for help or struggle on alone.

The Good Care Group is a professional provider of high quality live-in care services that enables elderly people to stay safely and happily in their own home maintaining independence and dignity.

*Live life
your way*

*With life-enhancing
live-in care*



We know how difficult decisions about long-term care are for all of the family, and we will support you through the decision making process. We provide guidance on everything from the type of care provision, the funding of long-term care through to the support available to you and your family.

If you decide that live-in care is the right solution for you and your family, we will take an individual approach to your needs. From an initial consultation, through to our comprehensive assessment we ensure that we totally understand your needs and tailor the service accordingly.

It doesn't stop there. We provide a fully managed service, supporting both our clients, their families and our professional carers to ensure everything runs smoothly from day one.

*Making
your
decision*

*We will help
you every step of
the way*



At The Good Care Group we appreciate that some families find the decision to have a carer in their home full time quite daunting. Our professional carers are trained to provide the right level of support and companionship, whilst remaining as discreet as the client requires.

There are many compelling benefits to live-in care as a long-term care solution:

- *Allows for a completely personalised, one-to-one service and continuity of care – something even the very best residential alternative cannot provide*
- *It allows your family and friends to visit as frequently as you wish, and ties with your local community to be maintained*
- *Familiar surroundings provide stability in a person's life and helps build self-esteem, promoting overall happiness and wellbeing*
- *Couples can stay together*
- *It allows a family pet to be cared for and that much loved garden to be tended*
- *The family home can be retained and the value appreciated*

Why live in care?

There are many compelling benefits to staying in your much loved home



Our expertly trained professional carers provide a range of tailored services in the home, everything from companionship, personal care, domestic support, cooking, lifestyle and social activities, through to the management of complex conditions, such as dementia and Parkinson's.

We offer packages of care that meet a wide range of needs. Whether it is a live-in care service, or daily care (from 7-12 consecutive hours a day), or respite care following discharge from hospital, our care team will find the right solution for you and your family.

We support couples often with different needs, enabling them to return to being loving partners rather than one being forced into the physically demanding role of carer.

Whether you are planning for the future or have a more urgent need, we will deliver a package of care that aims to dramatically improve an individual's quality of life - we really can give you your life back.

Our services

We only deliver a truly personalised programme of care



Our professional carers are vital to our success and we exclusively employ all our carers to ensure the very highest standards of care are delivered to our clients. Our carers are rewarded with superior packages of employment, flexible working, performance related benefits and paid holidays to ensure sufficient rest time.

All our professional carers, regardless of their experience complete a specialist and comprehensive training programme developed with leading experts before they are placed with a client.

Our eleven module training programme goes much further than the regulatory requirements and encompasses everything from personal care, medications administration and first aid through to specialist training on complex conditions, including dementia and Parkinson's. The programme also covers modules that will enhance lifestyle and wellbeing including communication, positive thinking and our unrivalled cookery course.

For clients with more complex needs, carers will be given specialist advanced training to ensure the individual's needs are fulfilled.

*Professional
carers*

*We attract and
retain the very
best carers*



It's not about providing one-off training sessions – when a professional carer joins The Good Care Group they have a clear programme of professional development. This includes enrolment on our own unique professional health and social care qualification.

Our unrivalled programme of learning will ensure all our professional carers are trained, qualified and equipped to deliver the very highest standards of care to our clients in their own homes.

We aim to set the standards of care delivery and professionalise care through our approach to market leading training and professional development.

*Professional
development*

*A clear career
pathway for every
professional carer*



We see the whole family as our clients. At The Good Care Group we are here to help you every step of the way. From initial consultation to guidance on financing care, through to the development of a personalised and tailored plan of care – our experts are there to provide you with the support, guidance and advice you require – anytime.

We invest significant time in care planning and place great emphasis on the importance of matching clients with carers, not just in terms of care delivery but also ensuring personalities and interests are effectively aligned to improve our client's lifestyles.

Our dedicated care experts provide unrivalled, around the clock support to our clients and their families helping you through what can sometimes be a difficult journey – total reassurance and peace of mind for all the family.

We give our families the opportunity to come together and share experiences through our established family information and support events.

For the family

*We want to know
that life is being
enjoyed by all
the family*



Our costs for our care are dependent on an in-home assessment of a client's needs and wishes.

We can offer support in the home from seven consecutive hours a day through to a full live-in package. Costs are typically cheaper than good residential care, with the added benefit of continued capital appreciation in the family home. The cost of care is particularly attractive for couples, who, as well as all the other benefits, can remain together.

Clients and their families can usually fund their care themselves, however many people can receive some support from their local authority.

We work closely with financial advisors who specialise in planning the finance of long-term care. They can suggest funding options and potential tax benefits. We have the expertise to manage complex funding requirements.

Costs and funding

We can provide sound advice and guidance on what is right for you

Contacts

If you would like to find out more about our services and availability, please call on 020 7632 5955.

We are always seeking excellent carers. If you believe you have the personal attributes to really make a difference to our clients' lives, please call on 020 7632 5952.

All mail enquiries at The Good Care Group London Ltd:

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